

eSignal - QLink General Information

Introduction

QLink is an application that connects to our network to retrieve real-time and historical data and then places that data into a Microsoft Excel spreadsheet. Since Microsoft announced several years ago that DDE (Dynamic Data Exchange) would no longer be a supported technology, QLink represents a more current method for importing data into Excel. We offer a 30 day free trial for QLink and the cost is \$10/mo for eligible existing subscribers thereafter. You can add QLink directly to your account via Account Maintenance and the fee for the first month will be waived.

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QLink supports three different data structures.

- Bars Historical bar data using intraday*, daily, weekly or monthly intervals (*Qlink currently does not support our <u>Extended Intraday History</u> database).
- TS Time and sales data displaying streaming trade and quote updates
- Snapshot Provides quotes and various other fields for the specified symbols

Does QLink support the Extended Intraday Data service?

At this time, QLink does not support the 12+ years of intraday data that comes with this service. This is on the development list to add to the product, however we have no accurate estimate to provide for when this will become available.

Is DDE or QLink supported with eSignal OnDemand? Yes, DDE and QLink (\$10/month) are supported functions of the eSignal OnDemand service. Please note that the QLink add-on (as with most OnDemand add-ons) is available only in USD (US Dollar). Customers billed in non-USD (EUR, GBP, JPY, etc) would need to switch to USD billing to enable add-on services to an OD account.

Installing QLink

QLink is not automatically installed with your eSignal or QCharts software. In order to use the QLink application, it must be downloaded separately. The QLink installer is located on the main download page for your product.

eSignal Download Page QCharts Download Page

Once the installer has been downloaded, simply run the installation program by double-clicking the icon in your download folder. From there, follow the subsequent instructions to complete the QLink installation.

Note: During the installation the QLink installer will open Microsoft Excel in order to register itself within the application. Please do not close Excel during this time.

Troubleshooting

Some 3rd party toolbars in Outlook (such as Magiclack) may interfere with QLink. In Outlook these can be disabled by clicking View, Toolbars, and unchecking the 3rd party toolbar.

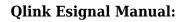
Are there any Firewall settings I should be aware of? QLink follows the same port settings used for eSignal. Those settings can be found here.

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Qlink Esignal Manual

Michael Seilmaier



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